

REGISTERED COMPANY NUMBER: 01429772 (England and Wales)  
REGISTERED CHARITY NUMBER: 285834

**REPORT OF THE TRUSTEES AND**  
**UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021**  
**FOR**  
**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

Brindley Millen Ltd  
167 Turners Hill  
Cheshunt  
Hertfordshire  
EN8 9BH

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

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**for the Year Ended 31 March 2021**

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**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

**OBJECTIVES AND ACTIVITIES**

**Objectives and aims**

**Our Vision:**

Supporting vulnerable people to live full and independent lives.

**Our Mission:**

To enable individuals to discover their potential through providing a safe environment where they can live, thrive, and receive support to reach the next step in life.

**Our Values:**

- o **Integrity** We are honest, gracious, and respectful, and committed to working to the best of our ability.
- o **Compassion** We are able to empathise and feel compelled to alleviate someone's suffering.
- o **Excellence** We are committed to providing the best quality service to everyone who is part of the OPENhouse family.

**Core Principles:**

- 1 Holistically supporting vulnerable and disengaged individuals to become independent.
- 2 Celebrating individual uniqueness and diversity of service users and staff; demonstrating equality across the organisation.
- 3 Accepting everyone for who they are and where they are in their lives.
- 4 Providing a welcoming space for all ages to live, thrive, and feel secure.
- 5 Remaining confident in our own ability to help others and continually developing ways in which we can improve our service.

**The primary objects of the Charity are:**

- 1 To support people who through their social and economic circumstances, are in need or unable to gain employment;
- 2 To help vulnerable people to develop in every area of their lives as they grow as individuals and become active members of society;
- 3 To provide supported housing to vulnerable people who are in need due to social and economic circumstances;
- 4 To provide supported housing and floating support to vulnerable people with multiple mental health needs.

**Charitable activities:**

OPENhouse provides housing and support for homeless and vulnerable people with multiple and complex needs. Our key aim is to effectively facilitate the transition of our service users from a position of vulnerability and dependency to living 'fully functioning lives' within their capacity to do so.

This is achieved in three independent yet interdependent ways through:

- 1 Housing and Support for individuals at risk of homelessness or who are homeless. This does not simply involve finding individuals accommodation but working with them to achieve their potential and learn life skills, enabling them to make a positive contribution to the community rather than living a life of dependency;
- 2 Housing and Support for individuals with lifelong multiple and complex conditions. We provide a residential setting within the community where we focus on developing individual ability to manage diagnosed needs.
- 3 Floating Support (In-home) for people with complex needs who are living independently.

**Public benefit**

OPENhouse welcomes all people regardless of personal background, faith, gender or personal circumstances and we believe this philosophy of openness to all enriches everyone through the sharing of the skills, values and life experiences.

Our Stroud sites provide the local community with centres for a variety of activities and events for many groups. We believe equal access to our services is vital to our success and that successful outcomes must be shared by all communities that use our services. We believe in working with other organisations to broaden the impact and influence we have with the varied people we work with. Our skills can be applied to all ages and abilities and our service can be beneficial to vulnerable individuals from all walks of life.

Each area of OPENhouse works carefully to refine their practice to achieve a careful balance between growing the organisation and not diluting the high quality of service delivery or OPENhouse's Mission, Vision, Values and Core Principles. Sharing information, knowledge and expertise is crucial to our success and our ability to respond to a rapidly changing landscape. All members of staff and service users are encouraged to be curious, ask questions and be prepared to kindly challenge and discuss to reach agreement as a team.

**SHIRE TRAINING WORKSHOPS LIMITED**  
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**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

**OBJECTIVES AND ACTIVITIES**

Trustees pay careful attention to the Charity Commissioners guidance on public benefit and the activities carried out are consistent with those requirements.

**OUR WORK:**

**Supporting People [SP]**

OPENhouse have remained resolute in our aim to continue to provide not simply housing based support but life skills, and access to employment and apprenticeship opportunities. We believe this approach results in better longer-term outcomes for our service users. To this end we submitted a tender response for the Accommodation Based Support contract that we had previously lost in 2019 and were successful. We were awarded 5 separate lots which includes the 18+ accommodation based support (SP) and rough sleepers/entrenched intensive support. This outcome was a welcome achievement for our staff team and assisted with increasing staff morale and revenue.

**Enhanced Living and Support [EST]**

The Enhanced Support Team provides specialist support for those in their own homes and within our self-contained flats at Delmont's Lot. Throughout 2020/21 we supported 5 service users in self contained accommodation at Delmont's Lot, 4 young people in the shared flat 5 and 11 service users within our floating support 'in-home' service. Most of the individuals we work with have some form of complex mental health need, Autism Spectrum Disorder or Learning Difficulties and rely on continued planned support. During the COVID 19 pandemic many of our residents struggled to adapt to the changing landscape and struggled with boredom which led to non-engagement with support. The complex mix of having non complex mental health residents and young people at risk of homelessness on the same site also presented several challenges with anti-social behaviour and security.

Over the last 12 months there have been considerable changes within our enhanced support and floating support services. One floating support client has moved on successfully during this financial year, and several have moved on from the shared accommodation flat. We have welcomed two new residents this financial year with one being ready for an imminent independent living placement.

OPENhouse completed the tender to continue providing the non-complex enhanced support for the next four years in January 2020. After a 5-month COVID 19 related delay we finally heard in August 2020 that our tender application had been successful. This much needed good news was another boost to staff morale and presents an opportunity moving forward to further develop this essential service.

**Entrenched Rough Sleepers**

Following the COVID 19 virus OPENhouse had to rapidly rethink the business model for Painswick Inn. The Senior Management Team (SMT) took the decision to respond to the District Council appeal of accommodation for entrenched rough sleepers. OPENhouse found itself with 10 voids following the decant of the SP contract service users. The central government edict of 'everyone in' presented an opportunity for OPENhouse to respond. Ethically we had a moral and corporate responsibility to assist in the COVID response. From the beginning of April 2020, we have accommodated 10 rough sleepers in Painswick Inn. As a result, OPENhouse prepared a business plan and strategy for Stroud District Council with a suggestion that we could run this service independently providing not just accommodation but also much needed support for this client group. In September 2020 we were informed that this proposal had been accepted in principle as a trial project for six months. The funding for the continuation of this project has been secured via NSAP funding from SDC until the end of March 2022.

This demonstrates our ability to think flexibly, by swiftly responding to the local community need. We have been able to build constructive relationships with key people in the county, thus reducing our voids and increasing our income. This project has been a real success for OPENhouse and the local community. This project's positive community impact has included a reduction in street begging, anti-social behaviour and street based drug and alcohol addiction issues.

OPENhouse were also in a position to offer a single severe weather emergency protocol bed in the winter of 2020. This proved to be successful so we are now on the GCC supplier list for this service and have been approached to make a more permanent provision for this service in 2021.

**SHIRE TRAINING WORKSHOPS LIMITED**  
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**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

**ACHIEVEMENT AND PERFORMANCE**

**A review of the charity's business**

2020/21 was both a challenging year and a year full of opportunity for OPENhouse.

Throughout 2020/21 OPENhouse has continued to provide supported housing, and complex needs support for homeless people and vulnerable individuals. Funding cuts and contractual changes have made this work challenging but we have continued to achieve successful outcomes and OPENhouse is establishing a positive reputation for this work. Strategically the CEO and Trustees agreed that OPENhouse needed to widen its remit to include all vulnerable people in society which would future proof the charity by being able to respond to immediate local and county needs.

The main objectives for the year ending 31 March 2021 were:

- 1 Ensure our service users are at the heart of everything we do by providing a supportive environment where they can live and feel valued.
- 2 Focus on the community we serve by providing a supportive environment and building relationships where individuals feel safe and where they have the capacity to take ownership of their own challenges and successes.
- 3 Continue to work closely with commissioners throughout the process of applying and securing tenders and monitoring and evaluating outcomes.
- 4 Maximise income and minimise voids across the charity.
- 5 Review the overall site to complete an investment schedule of works.

To further develop the EST service OPENhouse took part in a quality audit by Inclusion Gloucestershire who provided a report detailing our strengths and recommendations regarding areas we could improve on. These recommendations included a more robust and thorough transition into our service, improved security and back up mental health support at night, more focused goals in support plans, and an auditing process of critical incidents and complaints. These actions have been implemented and will be regularly monitored and evaluated via Trustees meetings.

The PIP staffing model was evaluated, and it was concluded there was a need for support in the early part of the evening, which is now in place, CGL (addiction specialist service) are present on site weekly and formative research is being carried out into volunteers providing anxiety workshops and alternative therapy sessions on site.

For the past year OPENhouse has been involved in the local strategic partnership network and STC Street Lifestyles project. Various options have been considered regarding utilising a room for an on-site gym/therapy room and awaiting potential funding applications.

It was a great achievement to have secured two contracts this year with a 3rd for 16+ accommodation-based support submitted and awaiting decision by GCC.

We managed to operate at approximately 80% capacity across the organisation.

A review of the site highlighted several structural issues with the British School site that have been remedied and a reoccurring damp problem at DL work has been completed in the next reporting year. The age of the PI site is a risk to the future sustainability of the charity as the maintenance and repairs have proved to be costly.

**Key Outcomes:**

- 1 Tendered for and awarded the All Age Disabilities Framework Contract 1st November 2020.
- 2 Tendered for and awarded the (ABS) Supporting People Contract.
- 3 Awarded funding from Stroud District Council (NSAP) until March 2022 for the provision of a ten bedded unit for entrenched rough sleepers.
- 4 Awarded Threadneedle funding for the refurbishment of Flat 6 at Delmonts Lot.
- 5 Outsourced our accountancy provision to a more cost effective local option.
- 6 Inclusion Gloucestershire quality Audit completed and recommendations actioned.

**COVID-19**

COVID-19 has continued to be a mixed blessing to OPENhouse. Like many other small charities and organisations we were required to furlough several members of staff who fell into the extremely vulnerable category. This left us short staffed and therefore the remaining staff had to work above and beyond their contracted hours and job descriptions. Due to outstanding staff loyalty and goodwill this worked very well and the whole staff team pulled together to ensure our service delivery adapted to a more remote model but retained the same degree of compassion and professionalism. The social distancing required for all people was a particular challenge for some of our more chaotic residents particularly those with drug dependence and mental health conditions.

OPENhouse responded to the Government edict of "everyone in" by offering the Painswick Inn's 10 bedded accommodation to long term entrenched rough sleepers (see previous section on Entrenched Rough Sleepers). This coincided with the loss of the Supporting People contract in March 2020. This decision was both an ethical and moral one and made good business sense given the likely void scenario we were about to face.

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**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

**ACHIEVEMENT AND PERFORMANCE**

COVID-19 has highlighted the fault lines in society and OPENhouse has an opportunity to be part of the solution in Stroud. We have received far more direct enquiries for accommodation and support from those fleeing domestic abuse, struggling with addiction and suffering from poor mental health. Our challenge moving forward is to ensure we respond to this new normal by satisfying our charity aims whilst covering our costs. It has become apparent that we have been at maximum capacity with minimum staffing levels for most of 2021, therefore, the next challenge for OPENhouse is to strategically plan for more residents rooms on site. Several options have been discussed and costed for the next financial year.

**FINANCIAL REVIEW**

**Financial review**

At the time of writing this report, the Charity's income was £445,049 in 2020-21 against an expenditure of £405,923 leaving a surplus of £39,126 in the year's accounts. Considering we were battling really demanding conditions during the COVID pandemic this financial result is a good barometer of the Charities' future sustainability. The surplus is largely a result of reduced staffing costs and increased occupancy levels. Since the time of writing we have incurred some fabric and structural costs in order to maintain our site to a safe standard.

At the time of writing the outstanding debtors is a financial challenge for OPENhouse; a review will be carried out next financial year to ensure where possible all amounts are recoverable. Historic resident debt is always pursued but sometimes to no avail if residents have abandoned without a forwarding address. The other main source of debt is Stroud District Council's (SDC) who often fail to reimburse us for housing benefit as well as other amounts owed in a timely manner. This has been a source of frustration with our finance and operational personnel who have raised numerous complaints. Without the SDC amounts owing, the Debtors figure would have been similar to the previous year. Since the end of year accounts have been produced this number has reduced but as yet has not been fully cleared. OPENhouse has a policy of ensuring that debts are repaid and pursued, and we actively work with each debtor to ensure effective and sensitive debt recovery. Each department has responsibility for their own budgets and works collaboratively with the Operations Manager and the SMT to control costs, maximise revenue and proactively seek new streams of funding wherever possible.

**Income**

Both Enhanced Support and Housing and Support made a surplus of just over £36,000 each. The Charity continues to benefit from its property portfolio with Commercial leases, and Hall hire contributing £66,414, this clearly reduced due to COVID restrictions on group meetings.

Our principal funding stream comes from Gloucestershire County Council, NHS and Stroud District Council contracts.

**Expenditure**

Central costs have reduced from £194,664 in 2019/20 to £132,309 in 2020/21 this is largely due to a reduction in overheads including savings from the new accountancy outsourced provision and headcount has naturally reduced. This figure is likely to rise slightly next financial year as an increase in headcount is needed to sustain growth. It is also expected that the listed buildings will need further renovation and maintenance. This year the Charity has written off £8,976.88 of historic bad debts from previous years within this year's accounts.

**Fixed Assets**

Total Assets for the year are £1,525,000 which is made up from fixed assets of £1,025,000 and our property investment portfolio of £500,000. The Company applies a straight-line depreciation rate of 20% to plant and machinery and 15% reducing balance to fixtures and fittings.

The current assets stand at £282,738, with current liabilities of £43,282 with long term liabilities of £168,552 a significant reduction on last year's figures.

Reducing our long term loan liabilities by clearing the mortgage on Painswick Inn last financial year has made a significant difference in our ongoing interest charges.

**Reserves policy**

The target for reserves not committed or invested in tangible fixed assets held by the charity should be a minimum of 3 months expenditure for charitable activities. The Trustees view a target of £120,000 in cash funds being desirable, with £80,000 being required to cover three months full staffing costs. The present level of cash funds is £212,225, with £11,476 being restricted funds. This figure has significantly reduced following fabric investment and mortgage repayment as outlined earlier in last year's report.

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**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

**STRATEGIC DIRECTION**

- Focus on our Stroud based work with vulnerable people, particularly the entrenched rough sleeper cohort.
- Ensure our vision and values are evident in everyday working practice and procedure.
- Agree a new strategic direction for OPENhouse in light of local changes and need.
- Build key relationships with the County, District and Town Council and organisations that support our work and align to our values.
- Develop new digital frameworks to help staff carry out their day to day work more efficiently.
- Better utilise our website and social media to educate and promote our work.
- Improve staff training and development opportunities to ensure employees feel well equipped and prepared to deliver an excellent high-quality support service.
- Partner with organisations to help us improve our offer to Staff and Clients.
- Ensure OPENhouse is financially sustainable for the future.

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing document**

The organisation is a charitable company limited by guarantee, incorporated on 15 June 1979 (Company Number 01429772) and registered as a charity on 29 November 1982 (Charity Number 285834). The company was established under a memorandum of association, which established the objects and powers of the charitable company and is governed under its articles of association.

**Recruitment and appointment of new trustees**

Trustees can be appointed by the existing Trustees at any time throughout the year to fill a vacancy or by way of an addition to the board provided that the prescribed maximum (12) is not thereby exceeded. The appointment shall be retained until the next Annual General Meeting (AGM) when they will be eligible for official election. Trustees delegate responsibility for the day-to-day management and running of the charity to the Chief Executive Officer (CEO) and the Senior Management Team (SMT). Trustees review major strategic, business and operational risks which the charity may face and ensure the required regular reporting procedures are in place enabling any risks can be identified and minimised. Throughout the year Trustees are given the opportunity to attend relevant training courses, including Governance and Safeguarding.

Details of transactions with related parties are listed in the financial statements.

Trustees take their governance role very seriously in step with the Charity Commission's guidelines. Trustees meet on a bi-monthly basis providing specialist information and operational support, in line with their skills and expertise.

The charity is led by an executive team which consists of Anna Herbert, CEO, Sam Gilbert, Service Manager and Neil Sharpe, Operations Manager.

**Organisational Review**

Throughout the past twelve months we have seen increasing challenges with the Local Authority funding cuts leading to a reduction of income on the contracts we deliver. This has resulted in increased pressure on OPENhouse to provide a consistently high quality service with reduced income.

Nationally there are an increasing number of organisations merging, leaving the sector or going out of business. As a result there is a risk to the continuity of quality support which service users depend on. The main challenges facing local authorities and service providers includes, reduced funding from central government, an ageing population with more complex needs, increasing demand for services especially, mental health, addiction and complex needs, escalating medication costs, recruiting quality staff with the right skills and expertise. All these challenges are placing considerable pressure on the local authority, the NHS and social care finances. During the pandemic there was an increased need to refer residents for specialist mental health support. This community support is suffering from staffing shortages and reduced funding which in turn increases the pressure on in-house support provision.

Alongside this changing climate OPENhouse has worked hard to consolidate its working practices and ensure sustainability. This has involved a rigorous organisational review of all our services to ensure we are able to continue to fulfil our aims and objectives whilst still presenting an appealing, cost-effective resource that enables commissioners to meet their community based objectives. This is becoming more difficult as support hours are reduced; reduced individual support packages and an increasing number of clients with more complex needs referred into our services.

**Risk Strategy**

The charity's most significant financial risk is protecting present and future sources of income and its resources, followed closely by control of the processes for paying the organisation's liabilities.

As the current cohort of residents has changed to a more chaotic entrenched client base we are at an elevated risk of increased debtors. Procedures and processes have been amended to include tighter screening and should assist to mitigate risk.

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**REPORT OF THE TRUSTEES**  
**for the Year Ended 31 March 2021**

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

Reduced staff numbers means consequently fewer individuals hold more knowledge. To reduce operational risk, outsourcing key operational functions such as accounts, IT and HR reduces the risk of interruption to service delivery should key staff members leave the organisation.

As expenditure on capital assets will be required to maintain the listed buildings, it is important to invest surplus funds into maintaining our old building by completing remedial work to avoid high structural costs in the future. A pay review will also need to be conducted at the start of the next financial year in order to retain key staff. This was delayed due to the pandemic.

**Administration and staff**

The SMT meet once a week to plan, make decisions and review performance across all charitable activities. All key management and strategic decisions are reported to the Board of Trustees in report form bimonthly.

Karen Brown Service Manager resigned in May 2021 and Sam Gilbert was subsequently recruited to the role.

**REFERENCE AND ADMINISTRATIVE DETAILS**

**Registered Company number**

01429772 (England and Wales)

**Registered Charity number**

285834

**Registered office**

Painswick Inn  
Gloucester Street  
Stroud  
Gloucestershire  
GL5 1QG

**Trustees**

R Brinton  
D Leah (resigned 30.6.20)  
N J Severs  
A J Warner

**Independent Examiner**

Brindley Millen Ltd  
167 Turners Hill  
Cheshunt  
Hertfordshire  
EN8 9BH

**Solicitors**

Winterbotham Smith Penley  
3-7 Rowcroft  
Stroud  
Gloucestershire  
GL5 3BJ

**Chief Executive Officer**

Anne Herbert - appointed 01/07/2019

Approved by order of the board of trustees on .....<sup>Nov 11, 2021</sup>..... and signed on its behalf by:



.....  
R Brinton - Trustee

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF  
SHIRE TRAINING WORKSHOPS LIMITED**

**Independent examiner's report to the trustees of Shire Training Workshops Limited ('the Company')**

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of Institute of Chartered Accountants in England and Wales which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

  
[mwbrindley](#) (Nov 11, 2021 13:47 GMT)

Maurice Brindley BSc FCA  
Institute of Chartered Accountants in England and Wales  
Brindley Millen Ltd  
167 Turners Hill  
Cheshunt  
Hertfordshire  
EN8 9BH

Date: Nov 11, 2021 .....

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**STATEMENT OF FINANCIAL ACTIVITIES**  
**(INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT)**  
**for the Year Ended 31 March 2021**

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>					
Donations and legacies	2	6,040	7,500	13,540	45,719
<b>Charitable activities</b>					
Housing and support	4	134,836	-	134,836	268,732
Enhanced support		203,696	-	203,696	165,175
Investment income	3	66,414	-	66,414	77,207
Other income		26,563	-	26,563	-
<b>Total</b>		<b>437,549</b>	<b>7,500</b>	<b>445,049</b>	<b>556,833</b>
<b>EXPENDITURE ON</b>					
Raising funds	5	-	-	-	12
<b>Charitable activities</b>					
Housing and support	6	98,214	7,767	105,981	213,985
Enhanced support		167,142	491	167,633	167,248
Central and support costs		132,129	180	132,309	194,664
<b>Total</b>		<b>397,485</b>	<b>8,438</b>	<b>405,923</b>	<b>575,909</b>
<b>NET INCOME/(EXPENDITURE)</b>		<b>40,064</b>	<b>(938)</b>	<b>39,126</b>	<b>(19,076)</b>
<b>Transfers between funds</b>	18	<b>(605)</b>	<b>605</b>	<b>-</b>	<b>-</b>
<b>Net movement in funds</b>		<b>39,459</b>	<b>(333)</b>	<b>39,126</b>	<b>(19,076)</b>
<b>RECONCILIATION OF FUNDS</b>					
<b>Total funds brought forward</b>		<b>1,544,969</b>	<b>11,809</b>	<b>1,556,778</b>	<b>1,575,854</b>
<b>TOTAL FUNDS CARRIED FORWARD</b>		<b>1,584,428</b>	<b>11,476</b>	<b>1,595,904</b>	<b>1,556,778</b>

**SHIRE TRAINING WORKSHOPS LIMITED (REGISTERED NUMBER: 01429772)**  
**TRADING AS OPENHOUSE**

**BALANCE SHEET**  
**31 March 2021**

	Notes	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	31.3.20 Total funds £
<b>FIXED ASSETS</b>					
Tangible assets	12	1,025,000	-	1,025,000	1,028,653
Investment property	13	500,000	-	500,000	500,000
		<u>1,525,000</u>	<u>-</u>	<u>1,525,000</u>	<u>1,528,653</u>
<b>CURRENT ASSETS</b>					
Debtors	14	70,513	-	70,513	28,361
Cash at bank and in hand		200,749	11,476	212,225	410,049
		<u>271,262</u>	<u>11,476</u>	<u>282,738</u>	<u>438,410</u>
<b>CREDITORS</b>					
Amounts falling due within one year	15	(43,282)	-	(43,282)	(71,526)
		<u>227,980</u>	<u>11,476</u>	<u>239,456</u>	<u>366,884</u>
<b>NET CURRENT ASSETS</b>					
		<u>1,752,980</u>	<u>11,476</u>	<u>1,764,456</u>	<u>1,895,537</u>
<b>TOTAL ASSETS LESS CURRENT LIABILITIES</b>					
<b>CREDITORS</b>					
Amounts falling due after more than one year	16	(168,552)	-	(168,552)	(338,759)
		<u>1,584,428</u>	<u>11,476</u>	<u>1,595,904</u>	<u>1,556,778</u>
<b>NET ASSETS</b>					
<b>FUNDS</b>					
Unrestricted funds	18			1,584,428	1,544,969
Restricted funds				11,476	11,809
				<u>1,595,904</u>	<u>1,556,778</u>
<b>TOTAL FUNDS</b>					

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on <sup>Nov 11, 2021</sup>..... and were signed on its behalf by:



.....  
R Brinton - Trustee

The notes form part of these financial statements

**SHIRE TRAINING WORKSHOPS LIMITED**  
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**CASH FLOW STATEMENT**  
**for the Year Ended 31 March 2021**

	Notes	31.3.21 £	31.3.20 £
<b>Cash flows from operating activities</b>			
Cash generated from operations	1	(883)	52,967
Interest paid		(9,861)	(13,523)
Net cash (used in)/provided by operating activities		<u>(10,744)</u>	<u>39,444</u>
<b>Cash flows from investing activities</b>			
Sale of tangible fixed assets		-	330,001
Net cash provided by investing activities		<u>-</u>	<u>330,001</u>
<b>Cash flows from financing activities</b>			
Loan repayments in year		(187,080)	(23,791)
Net cash used in financing activities		<u>(187,080)</u>	<u>(23,791)</u>
<b>Change in cash and cash equivalents in the reporting period</b>		<u>(197,824)</u>	<u>345,654</u>
<b>Cash and cash equivalents at the beginning of the reporting period</b>		<u>410,049</u>	<u>64,395</u>
<b>Cash and cash equivalents at the end of the reporting period</b>		<u><u>212,225</u></u>	<u><u>410,049</u></u>

The notes form part of these financial statements

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE CASH FLOW STATEMENT**  
**for the Year Ended 31 March 2021**

**1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES**

	31.3.21	31.3.20
	£	£
<b>Net income/(expenditure) for the reporting period (as per the Statement of Financial Activities)</b>	39,126	(19,076)
<b>Adjustments for:</b>		
Depreciation charges	3,653	7,699
Loss on disposal of fixed assets	-	48,359
Interest paid	9,861	13,523
(Increase)/decrease in debtors	(42,152)	12,047
Decrease in creditors	(11,371)	(9,585)
<b>Net cash (used in)/provided by operations</b>	<u>(883)</u>	<u>52,967</u>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	At 1.4.20	Cash flow	At 31.3.21
	£	£	£
<b>Net cash</b>			
Cash at bank and in hand	410,049	(197,824)	212,225
	<u>410,049</u>	<u>(197,824)</u>	<u>212,225</u>
<b>Debt</b>			
Debts falling due within 1 year	(35,726)	16,873	(18,853)
Debts falling due after 1 year	(338,759)	170,207	(168,552)
	<u>(374,485)</u>	<u>187,080</u>	<u>(187,405)</u>
<b>Total</b>	<u>35,564</u>	<u>(10,744)</u>	<u>24,820</u>

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS**  
**for the Year Ended 31 March 2021**

**1. ACCOUNTING POLICIES**

**Basis of preparing the financial statements and assessment of going concern**

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The financial statements are presented in sterling (£).

**Critical accounting judgements and key sources of estimation uncertainty**

In preparing financial statements it is necessary to make certain judgements, estimates and assumptions that affect the amounts recognised in the financial statements. The following judgements and estimates are considered by the trustees to have most significant effect on amounts recognised in the financial statements.

Useful economic life of tangible fixed assets:

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are reassessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets.

**Income**

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

**Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

**Tangible fixed assets**

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery - at varying rates on cost

No depreciation is charged in respect of freehold land and buildings as the residual value of the property after its estimated useful life is anticipated to be at least the carrying value of the property shown in the financial statements.

**Investment property**

Investment property is shown at most recent valuation. Any aggregate surplus or deficit arising from changes in fair value is recognised in the Statement of Financial Activities.

**Taxation**

The charity is exempt from corporation tax on its charitable activities.

**Debtors**

Trade and other debtors are recognised at the settlement amount. Prepayments are valued at the amount prepaid.

**Cash at bank and in hand**

Cash at bank and in hand includes cash, current bank accounts and deposit bank accounts with no withdrawal limitations.

**Creditors**

Creditors are recognised where the charity has a present obligation resulting from a past event that will result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are recognised at their settlement amount.

**Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**1. ACCOUNTING POLICIES - continued**

**Fund accounting**

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

**Pension costs and other post-retirement benefits**

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

**Significant estimates and judgments**

Preparation of the financial statements requires management to make significant judgments and estimates. The items in the financial statements where these judgments and estimates have been made include:

**Useful economic lives of tangible assets**

the annual depreciation charge of the tangible assets are sensitive to changes in the estimates useful economic lives and residual value of the assets. The useful economic lives and residual values are amended when necessary to reflect current estimates, economic utilisation and the physical condition of the assets. See the Tangible Fixed Asset note for the carrying amount of the assets

**Impairment of debtors**

The charity makes an estimate of the recoverable value of trade and other debtors. When assessing impairment of trade and other debtors, management considers factors including the current credit rating of the debtor, the aging profile of debtors and historical experience. See the Debtors note for the carrying value of debtors after the associated impairment.

**Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially settled at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**2. DONATIONS AND LEGACIES**

	31.3.21	31.3.20
	£	£
Donations	5,211	4,380
Grants	8,329	41,000
Recovered Expenses	-	339
	<u>13,540</u>	<u>45,719</u>

Grants received, included in the above, are as follows:

	31.3.21	31.3.20
	£	£
CIG	5,000	5,000
Land Aid	-	36,000
Workforce Capacity Funding	3,329	-
	<u>8,329</u>	<u>41,000</u>

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**3. INVESTMENT INCOME**

	31.3.21	31.3.20
	£	£
Rents received	66,414	77,207
	<u>66,414</u>	<u>77,207</u>

**4. INCOME FROM CHARITABLE ACTIVITIES**

	31.3.21	31.3.20
	£	£
Supporting People Activity	21,603	124,279
Residents Rents & Charges Housing and support	113,233	140,493
Crash Pads Housing and support	-	3,960
Supporting People Enhanced support	24,345	-
Residents Rents & Charges Enhanced support	91,986	53,803
Enhanced Support Enhanced support	87,365	111,372
	<u>338,532</u>	<u>433,907</u>

**5. RAISING FUNDS**

**Raising donations and legacies**

	31.3.21	31.3.20
	£	£
Fundraising Costs	-	12
	<u>-</u>	<u>12</u>

**6. CHARITABLE ACTIVITIES COSTS**

	Direct Costs	Support costs (see note 7)	Totals
	£	£	£
Housing and support	105,151	830	105,981
Enhanced support	167,631	2	167,633
Central and support costs	102,062	30,247	132,309
	<u>374,844</u>	<u>31,079</u>	<u>405,923</u>

**7. SUPPORT COSTS**

	Finance	Governance costs	Totals
	£	£	£
Housing and support	-	830	830
Enhanced support	-	2	2
Central and support costs	379	29,868	30,247
	<u>379</u>	<u>30,700</u>	<u>31,079</u>

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**8. NET INCOME/(EXPENDITURE)**

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21	31.3.20
	£	£
Depreciation - owned assets	3,653	7,698
Deficit on disposal of fixed assets	-	48,359
Independent Examination	3,864	3,804
	<u>          </u>	<u>          </u>

**9. TRUSTEES' REMUNERATION AND BENEFITS**

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**Trustees' expenses**

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

**Key management personnel**

The remuneration for the key management personnel amounted to £74,500 (2020: £79,201). The key management personnel in comprised of the CEO, Service Delivery Manager and Operations Manager.

**10. STAFF COSTS**

	31.3.21	31.3.20
	£	£
Wages and salaries	243,950	256,957
Social security costs	9,672	13,390
Other pension costs	5,506	8,978
	<u>          </u>	<u>          </u>
	<u>259,128</u>	<u>279,325</u>

The average monthly number of employees during the year was as follows:

	31.3.21	31.3.20
Housing	7	7
Administration	5	5
	<u>          </u>	<u>          </u>
	<u>12</u>	<u>12</u>

No employees received emoluments in excess of £60,000.

**11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>INCOME AND ENDOWMENTS FROM</b>			
Donations and legacies	4,719	41,000	45,719
<b>Charitable activities</b>			
Housing and support	268,732	-	268,732
Enhanced support	165,175	-	165,175
Investment income	77,207	-	77,207
	<u>          </u>	<u>          </u>	<u>          </u>
<b>Total</b>	515,833	41,000	556,833
<b>EXPENDITURE ON</b>			
Raising funds	12	-	12

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**11. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES - continued**

	Unrestricted funds £	Restricted funds £	Total funds £
<b>Charitable activities</b>			
Housing and support	154,973	59,012	213,985
Enhanced support	167,248	-	167,248
Central and support costs	194,664	-	194,664
<b>Total</b>	<b>516,897</b>	<b>59,012</b>	<b>575,909</b>
<b>NET INCOME/(EXPENDITURE)</b>	<b>(1,064)</b>	<b>(18,012)</b>	<b>(19,076)</b>

**RECONCILIATION OF FUNDS**

<b>Total funds brought forward</b>	1,546,033	29,821	1,575,854
<b>TOTAL FUNDS CARRIED FORWARD</b>	<b>1,544,969</b>	<b>11,809</b>	<b>1,556,778</b>

**12. TANGIBLE FIXED ASSETS**

	Freehold property £	Plant and machinery £	Fixtures and fittings £	Totals £
<b>COST</b>				
At 1 April 2020 and 31 March 2021	1,025,000	23,590	97,704	1,146,294
<b>DEPRECIATION</b>				
At 1 April 2020	-	23,590	94,051	117,641
Charge for year	-	-	3,653	3,653
At 31 March 2021	-	23,590	97,704	121,294
<b>NET BOOK VALUE</b>				
At 31 March 2021	1,025,000	-	-	1,025,000
At 31 March 2020	1,025,000	-	3,653	1,028,653

**13. INVESTMENT PROPERTY**

	£
<b>FAIR VALUE</b>	
At 1 April 2020 and 31 March 2021	500,000
<b>NET BOOK VALUE</b>	
At 31 March 2021	500,000
At 31 March 2020	500,000

The property was valued by an independent valuer as at 23 May 2018. For the purposes of the financial statements, the directors took advice from an independent firm of Surveyors on asset values as at 31st March 2018. The numbers reported and the revaluations reflect the discussions with and the opinion of the Surveyor, as permitted by FRS 102.

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**14. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	31.3.21	31.3.20
	£	£
Trade debtors	47,334	17,140
Accruals	20,339	8,775
Prepayments	2,840	2,446
	<u>70,513</u>	<u>28,361</u>

**15. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	31.3.21	31.3.20
	£	£
Other loans (see note 17)	18,853	35,726
Trade creditors	10,012	8,996
Social security and other taxes	3,079	2,985
Other creditors	3,303	8,907
Deposits Held	4,582	4,729
Accrued expenses	3,453	10,183
	<u>43,282</u>	<u>71,526</u>

**16. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR**

	31.3.21	31.3.20
	£	£
Other loans (see note 17)	<u>168,552</u>	<u>338,759</u>

**17. LOANS**

An analysis of the maturity of loans is given below:

	31.3.21	31.3.20
	£	£
Amounts falling due within one year on demand:		
Other loans	<u>18,853</u>	<u>35,726</u>
Amounts falling between one and two years:		
Other loans - 1-2 years	<u>18,853</u>	<u>35,726</u>
Amounts falling due between two and five years:		
Other loans - 2-5 years	<u>56,560</u>	<u>107,178</u>
Amounts falling due in more than five years:		
Repayable by instalments:		
Other loans more 5yrs instal	93,139	195,855

The HSBC loan (Painswick Inn Bank Loan) was paid off during the year

The HSBC Loan (Delmots) is secured over the freehold property known as Delmot's Lot, 57a High Street, Stroud.

The total amount secured on the Delmot's Lot at the year end is £187,364 (2020: £201,303). The property value of £425,000 was valued by a professional valuer on 23 May 2018.

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**18. MOVEMENT IN FUNDS**

	At 1.4.20 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
<b>Unrestricted funds</b>				
General fund	1,544,969	40,064	(605)	1,584,428
<b>Restricted funds</b>				
Education	768	-	-	768
Football Foundation	328	-	-	328
SDC - Move on Boxes	549	-	-	549
Going the Extra Mile (GEM)	51	-	-	51
Action for Pre-Eclampsia	1,264	-	-	1,264
Activity Co-Ordinator	4,487	4,029	-	8,516
LandAid	4,362	(4,682)	320	-
Delmonts Flat Renovation	-	(285)	285	-
	<u>11,809</u>	<u>(938)</u>	<u>605</u>	<u>11,476</u>
<b>TOTAL FUNDS</b>	<u>1,556,778</u>	<u>39,126</u>	<u>-</u>	<u>1,595,904</u>

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	437,549	(397,485)	40,064
<b>Restricted funds</b>			
Activity Co-Ordinator	5,000	(971)	4,029
LandAid	-	(4,682)	(4,682)
Delmonts Flat Renovation	2,500	(2,785)	(285)
	<u>7,500</u>	<u>(8,438)</u>	<u>(938)</u>
<b>TOTAL FUNDS</b>	<u>445,049</u>	<u>(405,923)</u>	<u>39,126</u>

**Comparatives for movement in funds**

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
<b>Unrestricted funds</b>			
General fund	1,546,033	(1,064)	1,544,969
<b>Restricted funds</b>			
Education	768	-	768
Football Foundation	328	-	328
SDC - Move on Boxes	549	-	549
Going the Extra Mile (GEM)	51	-	51
Action for Pre-Eclampsia	1,264	-	1,264
Activity Co-Ordinator	4,626	(139)	4,487
LandAid	22,235	(17,873)	4,362
	<u>29,821</u>	<u>(18,012)</u>	<u>11,809</u>
<b>TOTAL FUNDS</b>	<u>1,575,854</u>	<u>(19,076)</u>	<u>1,556,778</u>

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**18. MOVEMENT IN FUNDS - continued**

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	515,833	(516,897)	(1,064)
<b>Restricted funds</b>			
Activity Co-Ordinator	5,000	(5,139)	(139)
LandAid	36,000	(53,873)	(17,873)
	<u>41,000</u>	<u>(59,012)</u>	<u>(18,012)</u>
<b>TOTAL FUNDS</b>	<u>556,833</u>	<u>(575,909)</u>	<u>(19,076)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	Transfers between funds £	At 31.3.21 £
<b>Unrestricted funds</b>				
General fund	1,546,033	39,000	(605)	1,584,428
<b>Restricted funds</b>				
Education	768	-	-	768
Football Foundation	328	-	-	328
SDC - Move on Boxes	549	-	-	549
Going the Extra Mile (GEM)	51	-	-	51
Action for Pre-Eclampsia	1,264	-	-	1,264
Activity Co-Ordinator	4,626	3,890	-	8,516
LandAid	22,235	(22,555)	320	-
Delmonts Flat Renovation	-	(285)	285	-
	<u>29,821</u>	<u>(18,950)</u>	<u>605</u>	<u>11,476</u>
<b>TOTAL FUNDS</b>	<u>1,575,854</u>	<u>20,050</u>	<u>-</u>	<u>1,595,904</u>

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b>			
General fund	953,382	(914,382)	39,000
<b>Restricted funds</b>			
Activity Co-Ordinator	10,000	(6,110)	3,890
LandAid	36,000	(58,555)	(22,555)
Delmonts Flat Renovation	2,500	(2,785)	(285)
	<u>48,500</u>	<u>(67,450)</u>	<u>(18,950)</u>
<b>TOTAL FUNDS</b>	<u>1,001,882</u>	<u>(981,832)</u>	<u>20,050</u>

**Football Foundation**

These funds are to enable the OPENhouse football team to be able to participate in the FA Ability counts league.

**SHIRE TRAINING WORKSHOPS LIMITED**  
**TRADING AS OPENHOUSE**

**NOTES TO THE FINANCIAL STATEMENTS - continued**  
**for the Year Ended 31 March 2021**

**18. MOVEMENT IN FUNDS - continued**

**SDC - Move on Boxes**

Funds in this category are restricted to provide basic starter kits for service users when they move to their own properties.

**Prince's Trust**

The purpose of this fund is to provide Maths and English lessons.

**Going the Extra Mile (GEM)**

The purpose of these funds is to purchase a garden shed and a selection of garden tools for Delmont's garden project.

**GCC - Dame Kelly Holmes Trust**

These funds are for the delivery of education, employment and engagement programmes for those Not in Education, Employment or Training (NEETS).

**LandAid**

The purpose of this fund is for the redevelopment and decoration of The Old Painswick Inn

**19. RELATED PARTY DISCLOSURES**

There were no related party transactions for the year ended 31 March 2021.